

COVID-19 Update

Our office follows the infection control recommendations of the [American Dental Association \(ADA\)](#), the [Center for Disease Control \(CDC\)](#) and the [Occupational Safety and Health Administration \(OSHA\)](#). We follow the activities of these agencies so that we are up-to-date on any new rulings or guidance that may be issued. This is done so that we can make sure our infection control procedures are current and adhere to the recommendations of the agencies mentioned above.

You may notice some changes when you return to the office for your next appointment. We have made changes to protect both patients and staff. For example:

- Our office will communicate with you beforehand to ask you some questions. You will be asked those same questions on the day of your appointment as well as have your temperature checked.
- We will have hand sanitizer placed at the front desk. We ask that you use it upon entering the office.
- You will be required to wear a mask into the office.
- You will notice that our waiting room will not have magazines, newspapers, and so forth, as these items are difficult to clean and disinfect.
- Appointments will be managed to allow for social distancing among patients. That may mean you will be offered fewer options when scheduling.
- Due to our smaller office size and social distancing, patients may also be asked to wait in their vehicles and contact the office upon arrival.
- Only the patient will be allowed into the office, any companions will need to remain in the car.

We look forward to seeing you again and are happy to answer any questions you may have about the steps we have taken to keep you and the office staff safe. Your safety and that of the staff is a top priority.

Warmest Regards,

Benjamin T. Duval, DDS and Staff